

## **Oseredok Boutique Sales Policy**

Welcome to Oseredok Boutique, where we're dedicated to offering top-notch products and outstanding service. In our commitment to transparency and clarity, we've outlined the following sales guidelines:

1. All purchases, whether made in person or via our online boutique, are considered final. Once a transaction is complete, it cannot be cancelled, refunded, or exchanged.
2. We take pride in the quality of our merchandise and ensure they meet rigorous standards. Our boutique staff is readily available to address any inquiries and furnish comprehensive product details. We encourage customers to thoroughly inspect items and review their orders before finalizing the purchase.
3. The sole exception to our final sale policy is if a product is discovered to be defective or damaged upon delivery. In such instances, please reach out to Oseredok Boutique within 48 hours of receiving the item. Each case will be assessed individually, and we'll offer an appropriate resolution, which may entail a replacement or repair at our discretion.
4. For any questions or concerns, please don't hesitate to contact Oseredok Boutique at [info@oseredok.ca](mailto:info@oseredok.ca) or 204-942-0218.

By completing a purchase, customers acknowledge and accept these sales terms. We appreciate your understanding and cooperation. Thank you for choosing Oseredok Boutique.